

A COMMITMENT TO SERVICE



Strand Lighting recognises the value placed on its own service facility, and the service provided by others in its network, to you the customer. For customer support to continue to be responsive, and to maintain the reputation that has been earned over the years, it is necessary to constantly assess methods, and adapt and improve where necessary.

We are pleased to announce a new direction in service policy which brings 'manufacturer-style' service to your neighbourhood. Beginning with mainland UK, Strand is promoting a group of its Main Distributors as Authorised Service Centres (ASCs). These well-known and respected companies, listed below, will provide efficient service locally, supported in full by Strand's central service facility in London.

So what's new? A new method of communicating technical information has been established, effectively linking the ASCs to the engineering heart of Strand Lighting. The ASCs have to meet Strand's high standards of knowledge and product support, with Strand providing regular technical training and information.

A selection of the main memory systems is lodged with each ASC as part of a revised exchange part scheme which also includes a fixed price repair tariff on microprocessor-based sub-assemblies.

For further information on how you can benefit from the new service scheme, contact your local Authorised Service Centre. Welcome to a new era in professional service from Strand Lighting.

Authorised Service Centres

Northern Light,
79 Loanbank Quadrant, Govan, Glasgow G51 3HZ.
Tel: 041 440 1771
Fax: 031 445 4406

Northern Light

Northern Light,
39-41 Assembly Street, Leith, Edinburgh, EH6 7RG.
Tel: 031 553 2383
Fax: 031 553 3296

Northern Light

Futurist Light and Sound,
Hoyle Head Mills, New Street, Earlsheaton,
Dewsbury, West Yorkshire, WF12 8JJ.
Tel: 0924 468183
Fax: 0924 458667



Ancient Lights,
Unit 2, The Old Maltings, 135 Ditton Walk,
Cambridge, CB5 8QD.
Tel: 0223 410249
Fax: 0223 411300



Midland Theatre Services Ltd,
Junction 1 Industrial Estate, Dartmouth Road,
Smethwick, Birmingham, B66 1AX.
Tel: 021 525 4545
Fax: 021 525 2413



Playlight Film & TV Lighting Ltd,
19 Gorst Road, Park Royal,
London, NW10 6LA.
Tel: 081 965 8188
Fax: 081 961 6348



White Light,
57 Filmer Road, London, SW6 7JF.
Tel: 071 731 3291
Fax: 071 731 0806



Light Relief Ltd,
Ellar House, Alexandra Industrial Estate,
Wentloog Road, Rumney, Cardiff, CF3 8EE.
Tel: 0222 779555
Fax: 0222 778575



Stage Electrics,
Victoria Road, Avonmouth,
Bristol, Avon, BS11 9DB.
Tel: 0272 827282
Fax: 0272 822180



Donmar Limited,
Donmar House, 54 Cavell House,
Whitechapel, London, E1 2HP
Tel: 071 790 1166
Fax: 071 790 6634

