

CUSTOMER SUPPORT

Strand is committed to providing sales support and after sales service to its customers through:

STRAND DISTRIBUTORS

Strand's exclusive network of Distributors is able to provide expert information on the comprehensive range of Strand products. Distributors are trained to provide support and advice on the planning and installation of luminaires, dimmers and controls for most installations.

TRAINING

Strand can provide operator and maintenance training for its range of control and dimming products.

SPARES

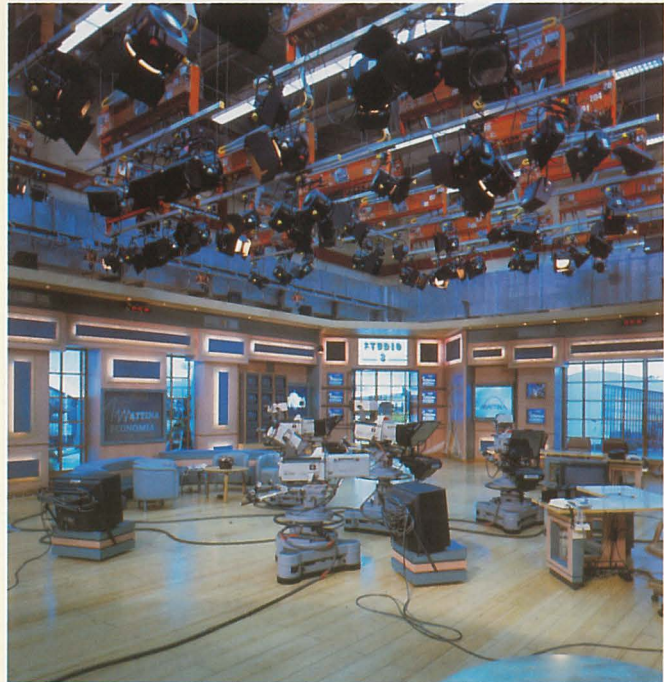
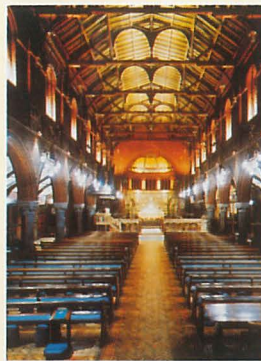
To assist owners in maintaining luminaires from Strand's very wide range of Theatre and Studio products, a new programme of Spare Parts availability and documentation has been implemented.

PROJECT ASSISTANCE

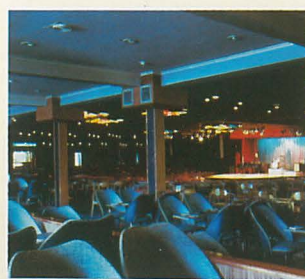
For expert help on major projects, our staff have all the skills necessary to assist you through all stages of planning, design, manufacturing, shipping and commissioning of equipment. Additional support can also be provided for on-site product and maintenance training. Our attention to detail, close co-ordination with clients and consultants, coupled with continuous project monitoring, has resulted in on-time and on-budget completion of thousands of projects throughout the world.

INTERNATIONAL SUPPORT

From its strategically situated offices and supported by its extensive distributor network, Strand is particularly well placed to provide local and international support to its customers anywhere in the world.



- THEATRE
- TELEVISION
- FILM
- LOCATION LIGHTING
- ARCHITECTURAL
- THEME PARKS & LEISURE
- EDUCATION



For more comprehensive information on Strand's unrivalled range of products contact your local distributor or visit the Strand web site at:

<http://www.strandlight.com>